servicemax[®] asset 360

servicemax° core

servicemax® fieldfx

Asset Management

Entitlement Engine

Maintenance Plans

Navigation

Product Service Campaigns (PSC)

Service Contracts

Service Process Manager- Tooling

Warranty Management



Advanced Dispatch Console Configuration

Advanced Service Flow Manager

Checklists for Administrators

Experiencing the Dispatch Console

Field Change Orders (FCO)

Get Price Functionality

Installed Product Setup

Introduction to Entitlements

Introduction to Navigation & Setup

Introduction to Service Plans

Inventory Management

Location Management

Migration Tool

Mobile Administration and Navigation

Preventive Maintenance Plans

Security, Users, and Permissions

Service Board Navigation for All

Service Flow Manager

Service Maintenance Contracts

Service Performance Metrics

Service Resource Architecture

ServiceMax Application Setup & Navigation

ServiceMax DataGuide for Administrators

ServiceMax Go Walkthrough for All

Warranty Management

Work Order Management

Zinc for Administrators

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- ☐ Industry Focus
- ☐ FieldFX Overview and Basics
- ☐ Fundamentals of Quoting
- ☐ Fundamentals of CPQ
- Fundamentals of Scheduling & Dispatching
- □ Fundamentals of Ticketing
- ☐ Fundamentals of Timecards
- Fundamentals of EAM
- ☐ Fundamentals of Invoicing
- ☐ Fundamentals of Forms

Intro to FieldFX Administration (FX101)

- ☐ Industry Focus
- FieldFX Overview and Basics
- ☐ Fundamentals of Quoting
- ☐ Fundamentals of CPQ
- Fundamentals of Scheduling & Dispatching
- ☐ Fundamentals of Ticketing
- ☐ Fundamentals of Timecards
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ServiceMax eLearning Catalog in ServiceMax Litmos

