

SESSION ID: PL1167B Digital Transformation journey leveraging PLM

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Industry Leader Manufacturing Lutech CDM Group

Monday, May 15 - 2:15 PM - 2:45 PM EDT

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PL1167B - Digital Transformation journey leveraging PLM

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PL1167B - Digital Transformation journey leveraging PLM

This session explores how an Italian-based global company with 14 branches develops automated and integrated intralogistics solutions, from hardware to software, for manufacturers of high-volume consumer products mainly in the food, beverage, and tissue sectors.

Using CAD, IoT, AR, and a comprehensive PLM solution learn how they support their digital transformation journey with PTC and PTC partner Lutech CDM.



PL1167B - Digital Transformation journey leveraging PLM

KTA 1: Learn how to establish and maintain relationships with your CxO organization to ensure their commitment to Digital Transformation.

KTA 2: Learn how this mid-size mechatronic manufacturing company eliminates corporate silos to reduce barriers between data repositories and organization units.

KTA 3: Get details on how E80 Group SPA is creating a Digital Continuity experience.





WHO IN THE WORLD IS E80 GROUP ?

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E80 GROUP - VISION



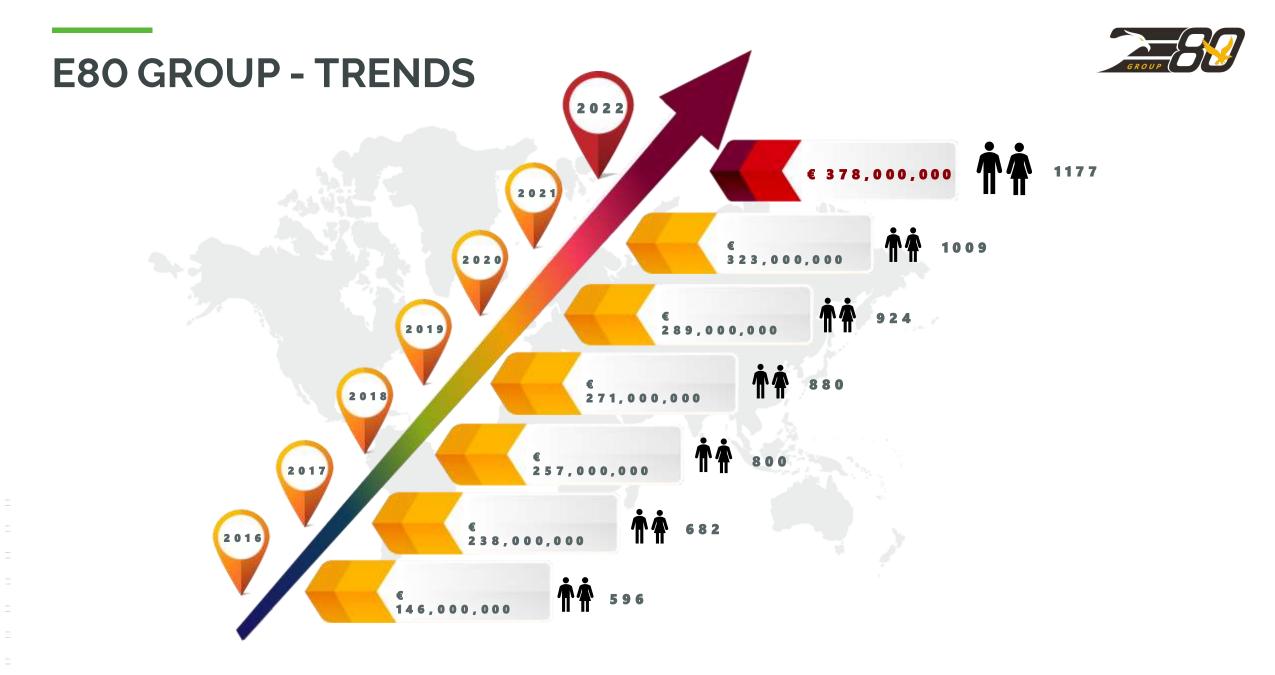
E80 Group aspires to constantly interpret the needs of the intralogistics market and to surprise it with innovations to guarantee our customers, collaborators and partners a future driven by business efficiency and sustainability. Our continuous evolution leads us to think that action is essential in improving the imperfections of our successes and in not suffering the successes of others.



E80 GROUP - MISSION



Enhance the value of customers, collaborators and partners, thanks to the courage to dare through innovation, with the aim of solving and connecting the new digital world of intralogistics.





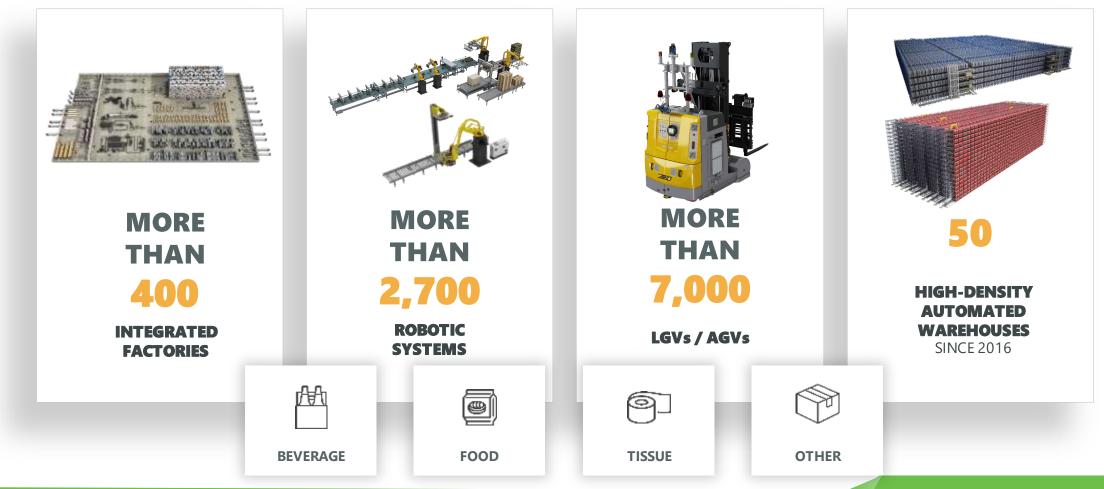
E80 GROUP - SUBSIDIARIES



E80 GROUP - TRANSFORM YOUR FACTORY

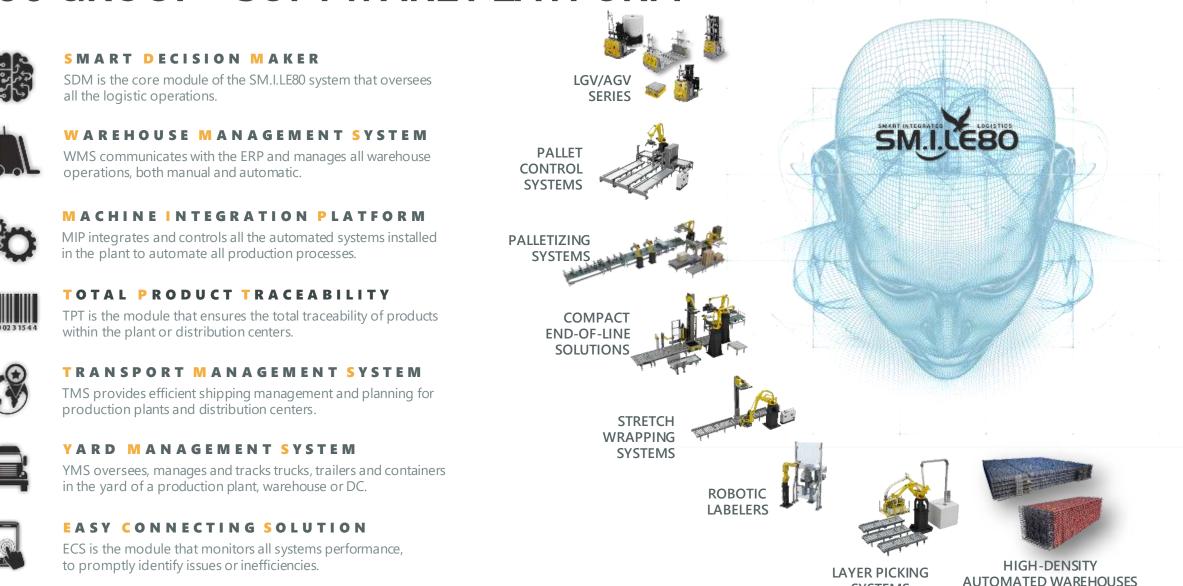


SYSTEMS AND SOLUTIONS INSTALLED WORLDWIDE



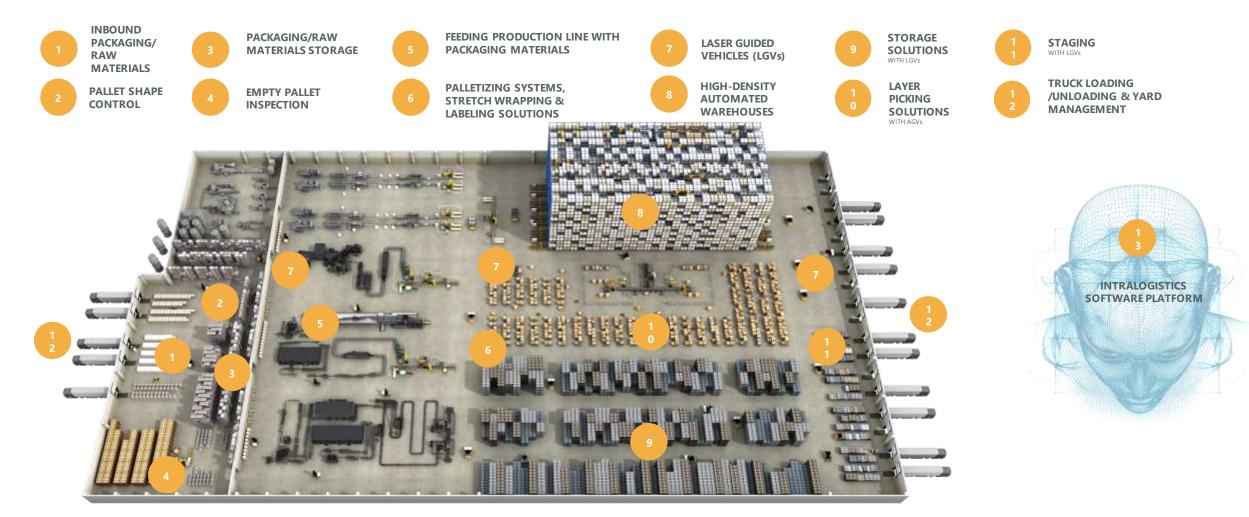
E80 GROUP - SOFTWARE PLATFORM





SYSTEMS





RAW MATERIALS AND PROCESSING AREA PACKAGING AREA

FINISHED PRODUCT HANDLING & SHIPPING

E80 GROUP - BEVERAGE INDUSTRIES





E80 GROUP - FOOD INDUSTRIES





E80 GROUP - TISSUE AND OTHER INDUSTRIES







15







E80 Street Program Paolo Morellini



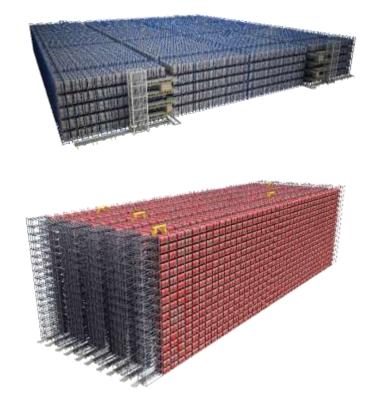
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As the IT Director of E80 Group, I am co-leading a program of Digital Transformation a.k.a. E80 Street Program.

Initial needs:

- 1. Eliminating corporate silos
- 2. Support a cross-functional integration.
- 3. Streamlining processes
- 4. Improve user & employee experience
- 5. Encourage knowledge sharing
- 6. Enhancing flexibility to face business changes and growing
- 7. Better quality products and services, shorter response times
- 8. Measure to improve





The primary goal of this program is to shift our mindset from an "artisan" approach to a more structured industry approach in order to keep pace with our fast-growing business and leverage our knowledge-intensive workforce.

A small artisan may manage everything "at a glance" and keep everyone connected as a coach does in the locker room. But the locker room becomes soon small for a rapidly expanding team.

A small artisanal approach is sufficient for a small-scale operation but becomes inadequate as the organization grows fast.

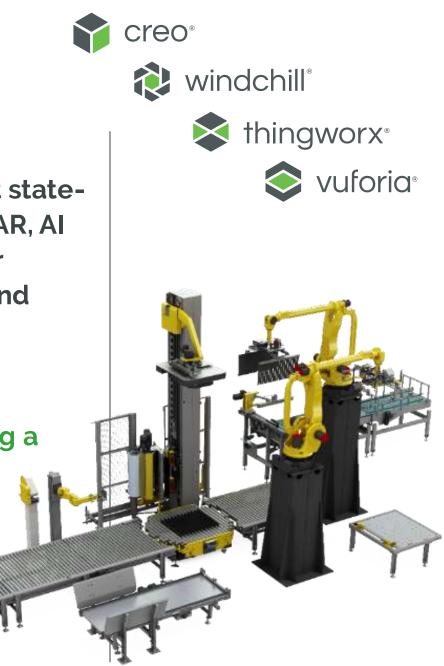
Sharp clear, but what to do - when and how ?





To facilitate this transformation, we decided to implement stateof-the-art technologies such as PLM, ERP, CRM, BI, IPaaS, AR, AI etc. to streamline our processes, as well as to optimize our operations across manufacturing, supply chain, logistics and customer service.

However, it is much more important to recognize that this transformation is not about technology, but about fostering a culture of collaboration and knowledge sharing that will enable us to fully leverage the expertise of our employees and stay ahead of the competition.





What does it mean "Digital Transformation" by E80 ?

- 1. Capture and share knowledge.
- 2. Increase agility to through continuous improvement.
- 3. Ensure consistency between processes and tools.
- 4. Maintain data accuracy and consistency.

Knowledge it is our most important asset, it is critical for E80 to capture both tacit and explicit knowledge and promote knowledge sharing across the organization without imposing any undue charges.

Digital transformation enables greater agility and adaptability to changes in the business environment, as continuous improvement becomes an integral part of the organization's culture and operations.





Knowledge Management by Digital Continuity.

By investing in new digital tools and processes, the organization can improve the skills and capabilities of its employees, enhance knowledge-sharing, and create a more skilled, agile and innovative workforce that is better equipped to meet the evolving needs of the market.

The Digital Transformation program can help attract and retain top talent by providing employees with access to state-of-the-art technologies and opportunities for self-growth and development.





KTA1 - Relationships with CxO to ensure commitment

To successfully implement this program, I need to address the concerns and gain the support of various internal stakeholders, including Shareholders, C-level executives, middle managers, process owners, and end-users.

While some stakeholders are supportive of the program, others have expressed concerns about potential issues or temporary productivity loss.





KTA1 - In response to these concerns, I gave a clear and compelling vision for the program, involve key stakeholders in the program design process, focus on quick wins and progress tracking, communicate progress regularly, provide training and support for employees ... etc. etc.

... as per usual PM best practices

- open and transparent communication
- demonstrate the value proposition
- use concrete examples and data
- stay aligned with the company's business goals
- communicate regularly
- be flexible: be open to feedback
- face-to-face meetings
- engage C-level people in decision-making
- celebrate the successes

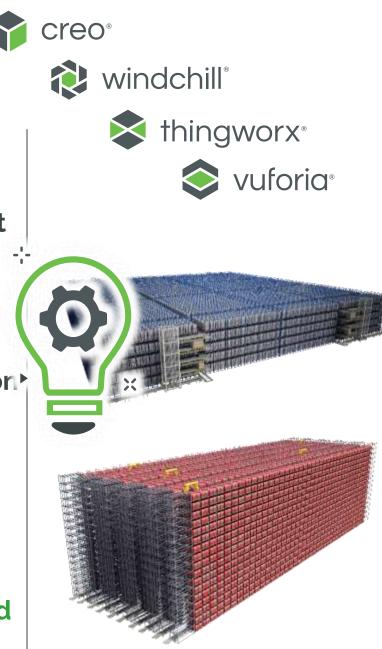




KTA1 - Help C-Level people understand that "this is not an IT project", but a strategic initiative that will benefit the entire organization:

- 1. it's a cultural and organizational change that requires leadership and support from all levels of the organization
- a long-term strategic initiative that requires ongoing attention and support
- 3. a company-wide initiative that requires the involvement and support of all stakeholders

The digital tools are just one piece of the puzzle: the real value comes from the strategic decisions and actions taken by the organization to leverage these tools for improving operations and achieving business goals.





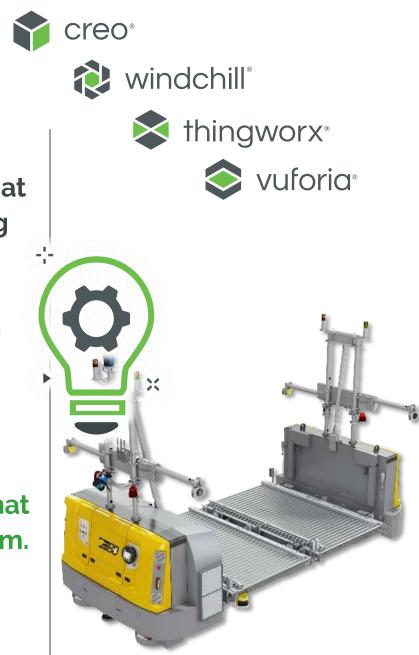
KTA1 - Adopt a "*do-ut-des*" approach, which means "I give so that you may give" in Latin. This approach involves giving something of value in exchange for something else of value.

Giving value to the different stakeholders in the organization in exchange for their support and commitment to the program.

example of the Mechanical Engineers: IND, ECM vs. new UX

You can create a culture of collaboration and mutual benefit that is essential for the success of the digital transformation program.

A continuous improvement "compliant" approach.





KTA1 - The C-Level people should stay a bit uncomfortable all over the digital transformation timeframe.

All functions within the organization understand the uphill battle and are willing to support the initiative, so ensure that C-level executives remain engaged and committed to the initiative.

This requires striking a balance between ensuring that the program does not disrupt customer service, quality, or other critical business functions, while also promoting a sense of shared responsibility and engagement across the organization.

A program that is too easy or painless may result in a lack of commitment.





KTA1 - Relationships with CxO to ensure commitment

Reminds:

- this is not an IT project
- "do-ut-des" approach
- stay a bit uncomfortable





QUESTIONS?

Thank you! You can find me at:



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KTA2: eliminates corporate silos KTA3: creating a digital continuity

Manfredo D'Alessandro Caprice

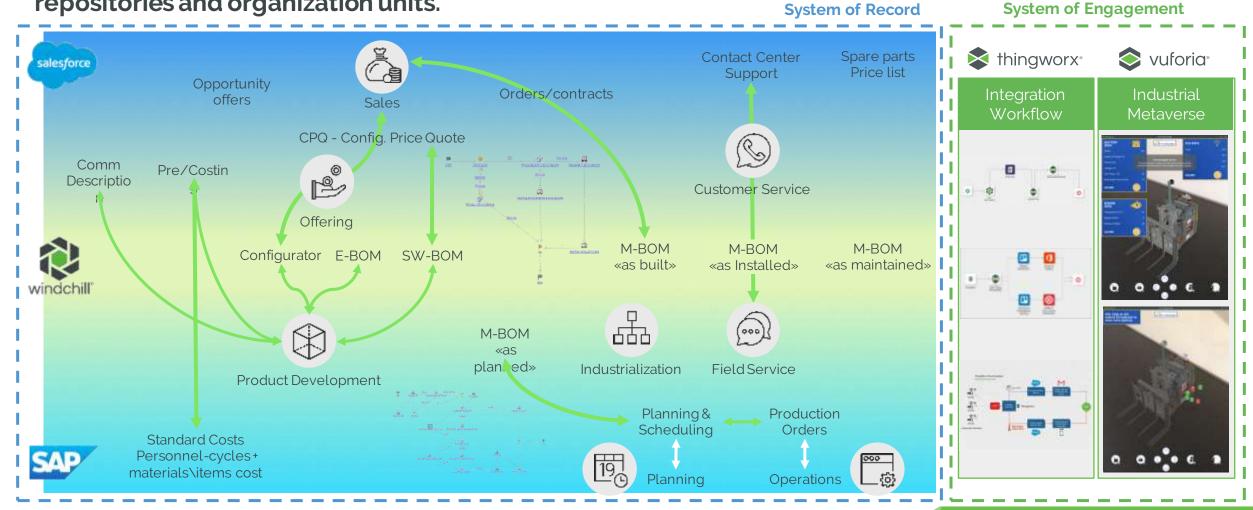
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PTC LiveWorx 2023

Breakout Session PL1167B: Digital Transformation Journey leveraging PLM

KTA2: how E80 eliminates corporate silos to reduce barriers between data

repositories and organization units.

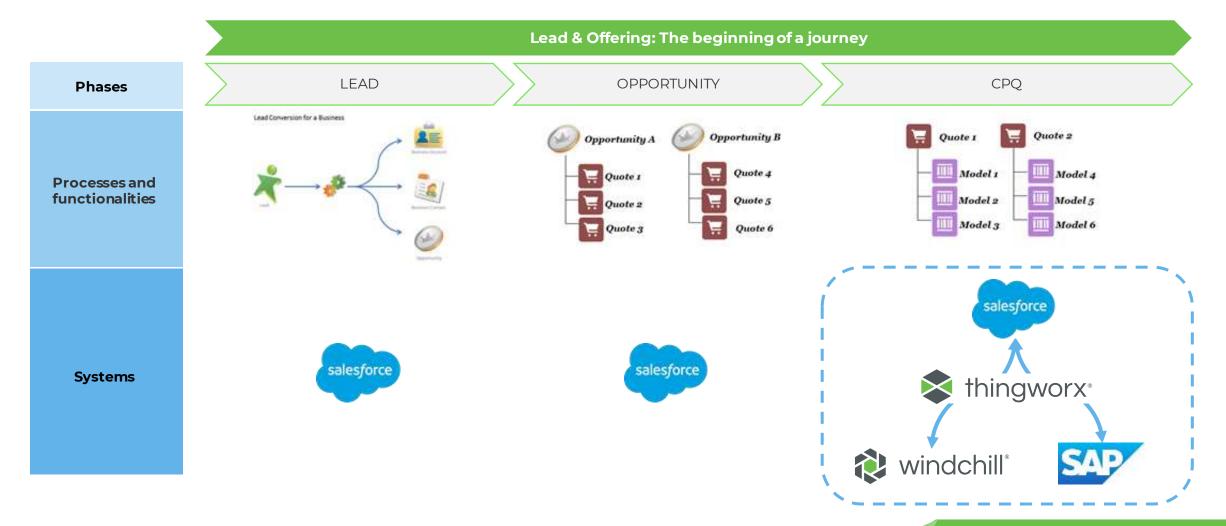




PTC LiveWorx 2023

Breakout Session PL1167B: Digital Transformation Journey leveraging PLM

KTA3: how E80 is creating a digital continuity experience.





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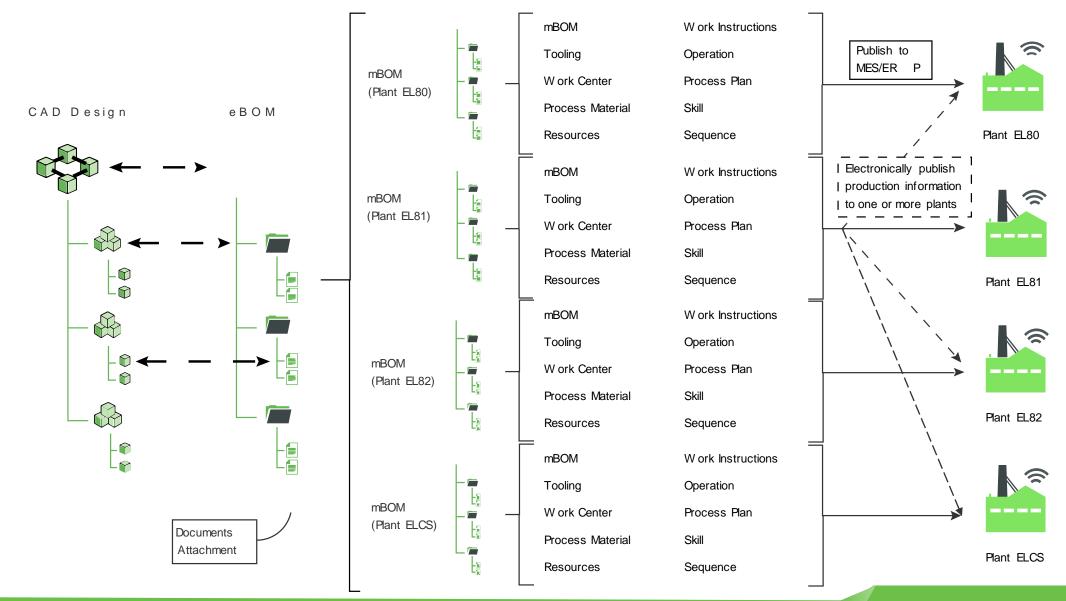
ptc LIVEWORX A NEW ERA IN PRODUCT LIFECYCLE INNOVATION

Breakout Session PL1167B: Digital Transformation Journey leveraging PLM

KTA3: how E80 is creating a digital continuity experience.

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_	CRM/PLM	windchill	PLM		SAP	RP	Service LM
	OFFERING	PRODUCT DE	ESIGN P	ROCESS DESIGN	PREPARATION	EXECUTION	SERVICE MANAGEMENT
	Customer Sales Operations	Product Development	Change Management	Mfg Process Planning	Execution Planning	Transaction Processing	Customer Service Operations
DIGITAL	 Configurations Technical informations Layout Pricing T&C 	 Concept planning Portfolio Mgmnt Product Design CAD data Mgmnt BOM Mgmnt AML/AVL Mgmnt Document Mgmnt ALM Mgmnt 	 Change Identification Problem Reports Release Mgmnt Change History Workflow Mgmnt Quality Mgmnt 	 EBOM/MBOM Design Transfer Shop Floor Instructions Mfg Cost/Time Estimation Multi-Plant Process Planning ALM configuration 	 Forecasting/MPS Capacity Planning MRP Vendor/AVL Inventory and Material Mgmnt 	 Work Orders Purchase Orders Receiving Shipping Payables RMA Processing 	 Technical Information Service Parts: Information, Management & Pricing Service Network Mgmnt Installation Mgmnt Field Service Mgmnt Warranty & Service Contracts Service Knowledge Mgmnt
PHYSICAL	Internet Of Things		······································		Au	igmented Reality	

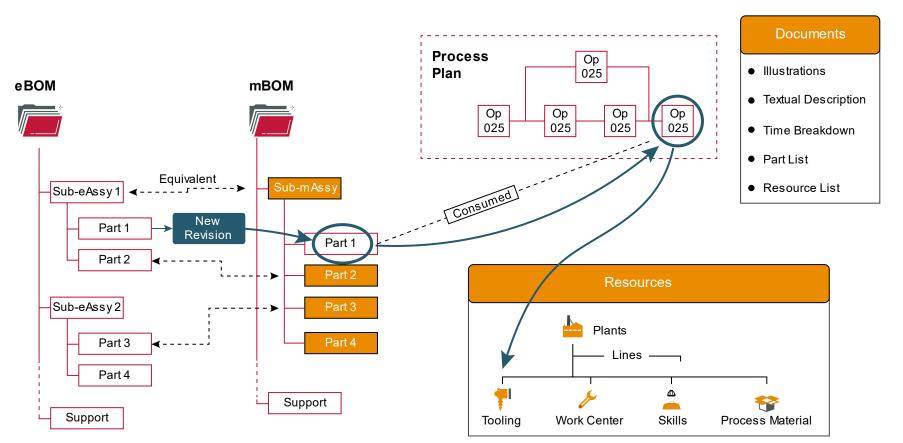
Integrated enterprise with multi CAD



Change Management

Change Management allows both Engineering and Production deliverables to be subjected to a single modification process.

- mBOMs and eBOMs creation
- Document creation, management and publication of cycle processes, cards and instructions
- Associative transformation of BOMs
- Management of production plants and resources
- A single modification process for engineering and manufacturing



QUESTIONS?

Thank you! You can find me at:



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The Digital Strategy Gabriele Grassi

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E80 - the Digital Strategy

add video clip

WE REGENERATE OUR EXPERIENCES TO ENSURE CONTINUOUS IMPROVEMENT.

Eliminating corporate silos to support the cross-functional integration

Streamlining processes and optimizing time to ensure an improved user & employee experience

> Facilitating data-access to encourage knowledge sharing

> > **Measuring to improve**

Boosting the Group's performance to support company and individual growth

Enhancing flexibility in responsiveness to business changes

Guaranteeing better quality products and services for customers, with shorter response times



QUESTIONS?

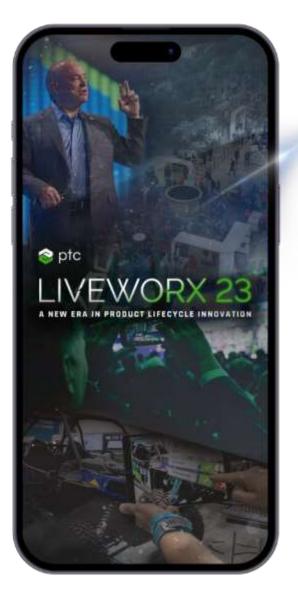
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