



ThingWorx Industrial Innovation Platform with Microsoft Dynamics 365

Field Service Transformed with IoT and Mixed Reality from PTC and Microsoft

IoT and mixed reality have changed how companies are building and servicing their products. With more information, companies can improve uptime and customer satisfaction by ensuring:

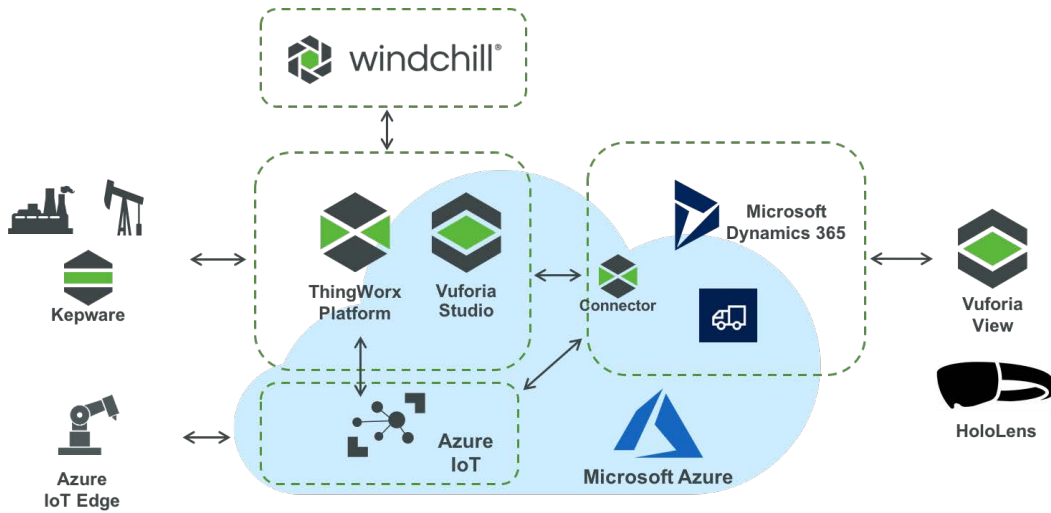
the right resources @ the right place @ the right time

ThingWorx with Dynamics 365 Connected Field Service software connector provides the technologies and tools allowing companies (including service providers) to connect their technicians with vital engineering data (like Bill of Material (BOM) information) to create compelling applications and mixed reality experiences. This allows them to transform the field service industry. Enterprises deploying these solutions realize:










reduced customer downtime ~ increased first time fix rates ~ empowered field technicians

This solution enables companies to incorporate critical data for design, manufacturing, operations, and service to ensure the highest quality and fastest possible service response by field technicians. It also pairs Vuforia Studio with Microsoft HoloLens (or other mobile devices) to visualize assembly and disassembly procedures for the repair.

Available on Microsoft AppSource and PTC Marketplace






Complementary Solutions to Improve Your Effectiveness

MICROSOFT SOLUTIONS	 Microsoft Azure	 Azure IoT Hub	 Microsoft Dynamics 365	 Microsoft HoloLens
INDUSTRIAL INNOVATION PLATFORM	 thingworx®	 vuforia™	 kepware®	
PRODUCT SOFTWARE	 creo® Computer Aided Design	 windchill® Product Lifecycle Management		

Why PTC?

- Model-based rapid IoT application development with ThingWorx
- Code-free quick creation of MR experiences with real-time IoT data with Vuforia Studio
- Rich history of 3D Design and PLM Leadership for Manufacturing with Creo and Windchill
- Best-in-class solution for secure access to industrial operations data with Kepware

Ready to get started?

	Scan here to see our complementary technologies
	Scan here for ThingWorx Developer Portal <i>learn, explore, build</i>
	Scan here for Vuforia Studio Free Trial

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