PTC ATLAS Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version:

PTC Atlas Build: 1.13.179

Report Date:

August 14, 2025

Product Description:

Atlas is a web-based application managing access to PTC products such as Creo+, Kepware, and Vuforia Expert Capture as well as others. Atlas is made of several different elements that were reviewed for this audit:

- PTC Admin Center is a web-based application that enables a customer administrator to manage the PTC products purchased by the organization including assigning user access to products.
- PTC Start is a web-based application for accessing PTC products and PTC Admin Center
- Organization Picker for selecting the specific customer context for PTC Admin Center access
- The Sign-in experience through third-party service provider, Auth-0.
- Email invitations directing users to create accounts for accessing Atlas through Auth-0

Contact Information:

PTC provides this accessibility conformance report for general information on an as-is basis. For questions, please contact PTC Support through the eSupport site: https://www.ptc.com/support

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Notes:

This evaluation does not include any products hosted on or accessed through Atlas. Additional accessibility documents can be found here: https://www.ptc.com/en/documents/508-accessibility.

Evaluation Methods Used:

- Automated accessibility testing was conducted using Deque Axe DevTool (specifically Full page scan, partial page scan, intelligent guided test, and user flow scan) to identify and correct accessibility issues within the interface.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
  - Clause 9 - Web
  - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
  - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
  - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
  - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
  - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Does not support	**Web:** Some SVG files are missing alternative text and ARIA label attributes or ARIA label attributes reference empty or non-existent elements. (image-alt) - Global Header - Start Page - Start Page - overview and about modal - Organization Picker - Users Page - Users Page - Invite Users - Users Page - Bulk Invite - User Details Page - products - User Details - group membership - Service Principals - Service Principals – Create - Service Principals – Auth0 - Service Principals – Details - Groups - Groups – Bulk import workflow - Groups -Create/ Delete workflow - Integrations - Integrations – Details - Organization Not all [role="img"] elements have alternative text (role-img-alt) - Global Header - Start Page - Start Page - overview and about modal - Organization Picker - Users Page

Criteria	Conformance Level	Remarks and Explanations
		- Users Page - Invite Users - Users Page - Bulk Invite - Users Page – Table - User Details Page - products - User Details - group membership - Service Principals - Service Principals – Create - Service Principals – Auth0 - Service Principals – Details - Groups - Groups – Bulk import workflow - Groups -Create/ Delete workflow - Integrations - Integrations – Details - Organization The text alternative for the informative image is sometimes missing (alt-text-missing) - Navigation - Start Page - Service Principals Page - Table **Electronic Docs:**
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	**Web:** Not Applicable	**Web:** The product does not contain any prerecorded audio-only or video-only media.

Criteria	Conformance Level	Remarks and Explanations
● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs:**	**Web:** The product does not contain any prerecorded audio-only or video-only media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Not Applicable **Electronic Docs:**	**Web:** The product does not contain any prerecorded audio-only or video-only media.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web)	**Web:** Partially Supports	**Web:** Visual heading text is not marked as heading (semantic heading) - Navigation

Criteria	Conformance Level	Remarks and Explanations
10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		- Start Page - Service Principal - Table Certain ARIA roles do not contain particular children (aria-required-children) - Organization Picker - Users Page - Users Page - Invite Users - Users Page - Bulk Invite - Service Principals - Service Principals Details Certain ARIA roles are not contained by particular parents (aria-required-parent): - Global Header - Navigation - Users Page - Users Page - Invite Users - Users Page - Bulk Invite - User Details Page - products - User Details Page – group membership - Service Principals - Service Principals – Create - Service Principals - Details - Service Principals – Auth0 - Service Principals – Tables - Groups - Groups – Details - Groups – Bulk Import Workflow - Groups – Create/Delete Workflow - Integrations - Integrations – Details - Organization The content visually appears to be a data table but is not marked up as one. (semantic-data-table) - Service Principals – Table

Criteria	Conformance Level	Remarks and Explanations
		Visual list is not marked up as list (semantic-list) - Service Principals – Table
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Partially Supported	**Web:** Screen readers can read content outside the modal dialog.(reading-order-browse-outside-modal) - Start Page aria-hidden="true" is used on informative content making it inaccessible to assistive technology. (semantic-hidden) - Navigation
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Supports	**Web:** Pages do not contain instructions that rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A)	**Web:**	**Web:**

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Not Applicable	**Web:** The product does not contain audio content.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software)	**Web:** Partially Supports	**Web:** There is no way to perform the function using only the keyboard on the same screen or on a qualifying conforming alternate version. (keyboard-inaccessible) - Navigation - Start Page - Users Page – Table

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		- Service Principals – Table
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Partially Supports	**Web:** There is a keyboard trap. (keyboard-trap) - Users Page – Table
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Not Applicable	**Web:** No keyboard shortcuts are implemented using only letter, punctuation, number or symbol characters.
2.2.1 Timing Adjustable (Level A) Also applies to:	**Web:** Not Applicable	**Web:** The product does not contain any time limits.

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
    ● 9.2.2.1 (Web)
    ● 10.2.2.1 (Non-web document)
    ● 11.2.2.1 (Open Functionality Software)
    ● 11.2.2.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)		

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.2.2 (Web)
    ● 10.2.2.2 (Non-web document)
    ● 11.2.2.2 (Open Functionality Software)
    ● 11.2.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web:
	Not Applicable
		Web:
		The product does not contain information that moves, blinks, scrolls, or auto-updates very regularly.

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.3.1 (Web)
    ● 10.2.3.1 (Non-web document)
    ● 11.2.3.1 (Open Functionality Software)
    ● 11.2.3.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
	Web:
	Not Applicable
		Web:
		The product does not contain content that flashes more than three times in any one second period.

Criteria	Conformance Level	Remarks and Explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	**Web:** Supports	**Web:** A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Partially Supports	**Web:** Page is missing a TITLE element (title-missing) - Organization Picker

Criteria	Conformance Level	Remarks and Explanations
[2.4.3 Focus Order](#) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Partially Supports	**Web:** When the modal dialog or similar element is closed, keyboard focus is not returned to the triggering element. (focus-modal-not-returned) - Start Page When the modal dialog is activated, keyboard focus is not placed on/in it. (focus-modal-none) - Start Page Hidden or empty element receives focus. (focus-on-hidden-item) - Users Page – Table Keyboard focus does not move to intended target. (focus-not-moved) - Users Page – Table
[2.4.4 Link Purpose (In Context)](#) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Supports	**Web:** The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.
[2.5.1 Pointer Gestures](#) (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web)	**Web:** Supports	**Web:** No functionality uses multipoint or path-based gestures for operation.

Criteria	Conformance Level	Remarks and Explanations
10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Supports	**Web:** For functionality that can be operated using a single pointer, the down event is not used to execute any part of the function, the completion of the function is on the up-event with way to abort or undo the function, or the up event reverses the outcome of the down event. This is not a requirement when completing the function on the down-event is essential.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Partially Supports	**Web:** Text inside the element is not included in the accessible name (label-content-name-mismatch) - Global Header - Start Page - Start Page – Overview and about modal - Users Page - Users Page – Invite Users - Users Page – Bulk Invite - User Details Page - User Details Page – Products - User Details Page – Group membership - Service Principals Page - Service Principals Page – Details - Service Principals Page – Auth0 - Service Principals Details Page

Criteria	Conformance Level	Remarks and Explanations
		- Service Principals Create - Groups - Group Details - Group Bulk Import Workflow - Group Create/Delete Workflow - Integrations Integrations – Overview - Integrations – Details - Organization

2.5.4 Motion Actuation (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   ● 9.2.5.4 (Web)
   ● 10.2.5.4 (Non-web document)
   ● 11.2.5.4 (Open Functionality Software)
   ● 11.2.5.4 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web:
	Not applicable
		Web:
		The product does not contain functionality that can be operated by motion.

3.1.1 Language of Page (Level A)
Also applies to:
EN 301 549 Criteria
   ● 9.3.1.1 (Web)
   ● 10.3.1.1 (Non-web document)
   ● 11.3.1.1.1 (Open Functionality Software)
   ● 11.3.1.1.2 (Closed Software)
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
	Web:
	Supports
		Web:
		The default human language of each web page can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Supports	**Web:** When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Web:** Supports	**Web:** Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Web:** Supports	**Web:** When an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Supports	**Web:** Labels or instructions are provided when content requires user input.

3.3.2 Labels or Instructions (Level A)
Also applies to:
EN 301 549 Criteria
● 9.3.3.2 (Web)
● 10.3.3.2 (Non-web document)
● 11.3.3.2 (Open Functionality Software)
● 11.3.3.2 (Closed Software)
● 11.8.2 (Authoring Tool)
● 12.1.2 (Product Docs)
● 12.2.4 (Support Docs)
Revised Section 508
● 501 (Web)(Software)
● 504.2 (Authoring Tool)
● 602.3 (Support Docs)
	Web:
	Partially Supports
		Web:
		Additional instructions are needed for the input field so instructions are accessible. (instructions-not-included)
		  - Login
		Label is not persistent. (label-is-placeholder)
		  - Login
		Instructions are inaccurate or incomplete for assistive technology users. (instructions-not-accurate)
		  - Users Page – Table

3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Web:** Supports	**Web:** Information previously entered by or provided to the user that is not required to be entered again in the same process
4.1.1 Parsing (Level A) Applies to:	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update

Criteria	Conformance Level	Remarks and Explanations
WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Does Not Support	Web: Some interactive controls are not nested as they are not always announced by screen readers or can cause focus problems for assistive technologies (nested-interactive) - Global Header - Start Page - Start Page – Overview and about modal - Organization Picker - Users Page - Users Page - Invite Users - Users Page – Bulk Invite - Users Page – Table - User Details Page – Products - User Details Page- Group membership - Service Principals Page Service Principals Page – Create - Service Principals Details - Service Principals Auth0 - Groups

Criteria	Conformance Level	Remarks and Explanations
		- Groups – Details - Groups – Bulk Import Workflow - Groups – Create/Delete Workflow - Integrations - Integration Details Not all ARIA attributes have valid values (Aria-valid-attr-value) - Header/Menu Button - Start Page - Organization Picker - Users Page - Users Page Invite Users - User Page Bulk Invite - User Details Page – Products - User Details Page- Group membership The element's role is missing or is not appropriate for the element's function (Aria-role-missing) - Navigation - Start Page - Service Principals – table - Integrations Overview Some elements appear and function like a modal dialog but is missing required ARIA role(s) and/or attribute(s). (custom-dialog) - Start Page - Service Principals Page – Confirmation Toast Some elements accessible name is missing or is not appropriate for the element's purpose. (aria-name-missing-incorrect) - Navigation - Start Page - Invitation Email - Service Principals Page – Table - Integrations Overview

Criteria	Conformance Level	Remarks and Explanations
		Not every ARIA button, link and menu item has an accessible name (aria-command-name) - Global Header - Start Page - Start Page – Overview and about modal - Organization Picker - Users Page - Users Page – Table - Users Page - Invite Users - Users Page – Bulk Invite - User Details Page – Products - User Details Page- Group membership - Service Principals Page - Service Principals Page – Create - Service Principals Details - Service Principals Auth0 - Groups - Groups – Details - Groups – Bulk Import Workflow - Groups – Create / Delete Workflow Fail - Organization - Integrations - Integrations – Details Not all required ARIA attributes are provided (aria-required-attr) - Global Header - Users Page - Users Page - Invite Users - Users Page – Bulk Invite - Users Page – Table - User Details Page – Products - User Details Page- Group membership - Service Principals Page - Service Principals Page – Create

Criteria	Conformance Level	Remarks and Explanations
		- Service Principals Details - Service Principals Auth0 - Groups - Groups – Details - Groups – Bulk Import Workflow - Groups – Create / Delete Workflow Fail - Organization - Integrations - Integrations – Details Some elements have an invalid ARIA attribute name: aria-role (aria-valid-attr) - Navigation - Global Header - Users Page - Users Page - Invite Users - Users Page – Bulk Invite - User Details Page – Products - User Details Page- Group membership - Service Principals Page - Service Principals Page – Create - Service Principals Details - Service Principals Auth0 - Groups - Groups – Details - Groups – Bulk Import Workflow - Groups – Create / Delete Workflow Fail - Organization - Integrations - Integrations – Details Not all elements' role supports its ARIA attributes (aria-allowed-attr) - Users Page - Users Page - Invite Users - Users Page – Bulk Invite

Criteria	Conformance Level	Remarks and Explanations
		- User Details Page – Products - User Details Page- Group membership - Service Principals Page - Service Principals Page – Create - Service Principals Details - Service Principals Auth0 - Service Principals Table - Groups - Groups – Details - Groups – Bulk Import Workflow - Groups – Create / Delete Workflow Fail - Integrations - Integrations – Overview Navigation / Menu: Site navigation or application-style menu is missing appropriate roles and/or attributes (custom-navigation) - Users Page – Table - User Details Page – Products Not all form elements have labels (label) - Service Principals Page – Create - Service Principals Details - Service Principals Auth0 - Groups – Create Delete Workflow - Integrations – Details Not every ARIA input field has an accessible name (aria-input-field-name) - Global Header - Organization Picker - Users Page - Users Page - Invite Users - Users Page – Bulk Invite - Users Page – Table - User Details Page – Products - User Details Page- Group membership

Criteria	Conformance Level	Remarks and Explanations
		- Service Principals Page - Service Principals Page – Create - Service Principals Details - Service Principals Auth0 - Service Principals Table - Groups - Groups – Details - Groups – Bulk Import Workflow - Groups – Create/Delete Workflow - Integrations - Integrations – Overview - Integrations – Details - Organization The element has missing or incorrect states or properties that are necessary for screen reader users to interact with or understand the content conveyed by the element. (aria-state-property-missing) - Navigation Toolbar is missing appropriate role and/or attributes. (custom-toolbar) - Users Page – Table

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document)	**Web:** Not Applicable	**Web:** The product does not contain any live audio-only or video-only media.

Criteria	Conformance Level	Remarks and Explanations
11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Web:** Not Applicable	**Web:** The product does not contain any prerecorded audio-only or video-only media.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Partially Supports	**Web:** CSS Orientation lock cannot be determined (css-orientation-lock) - Login

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Supports	**Web:** Content does not restrict its view and operation to a single display orientation. This is not a requirement when a specific display orientation is essential.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Partially Supports	**Web:** Some elements must meet minimum color contrast ratio thresholds (color-contrast) - Start Page - Start Page – Overview and about modal - Organization Picker - Users Page - Users Page - Invite Users - Users Page – Bulk Invite - User Details Page – Products - User Details Page- Group membership - Service Principals Page - Groups – Bulk Import
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool)	**Web:** Supports	**Web:** Text (but not images of text) can be resized without assistive technology up to 200 percent without loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Partially Supports	**Web:** The image contains embedded text. (image-of-text) - Start Page - Invitation Email
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Supports	**Web:** Content can reflow without loss of information or functionality, and without requiring scrolling in two dimensions. This is not a requirement for parts of content which require two-dimensional layout for usage or meaning.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	**Web:** Supports	**Web:** The parts of graphical objects required to understand the content, and the visual information required to

Criteria	Conformance Level	Remarks and Explanations
9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		identify UI components and states, have a contrast ratio of at least 3:1 against adjacent colors. This is not a requirement for disabled components, or where the appearance is determined by the user agent and has not been modified by the author or when the graphics presentation is essential.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Supports	**Web:** No loss of content or functionality occurs when users change letter spacing up to .12 times the font size, word spacing up to .16 times the font size, paragraph spacing up to 2 times the font size, and line height up to 1.5 times the line size. This is not a requirement when human languages and scripts do not make use of these style properties.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Supports	**Web:** Where hover or focus actions cause additional content to become visible and then hidden, the additional content is dismissable, hoverable and persistent. This is not a requirement when the visual presentation is controlled by the user agent and not modified by the author.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web)	**Web:** Supports	**Web:** More than one way is available to locate a Web page within a set of Web pages. This is not a requirement

Criteria	Conformance Level	Remarks and Explanations
● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		where the content is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	**Web:** Partially Supports	**Web:** The heading does not describe the topic or purpose of the content that follows it. (heading-not-descriptive) - Start Page - Service Principal Page
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	**Web:** Supports	**Web:** Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Web:** Supports	**Web:** When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Web:** Supports	**Web:** All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Web:** Partially Supports	**Web:** Targets have insufficient size or space (target-size) - Global Header - Navigation - Start Page - Users Page - Users Page - Invite Users - Users Page – Bulk Invite - Users Page – Users Table - User Details Page – Products - User Details Page- Group membership - Service Principals Page - Service Principals Page – Create - Service Principals Details - Service Principals Auth0 - Groups - Groups Details - Groups – Bulk Import Workflow - Groups – Create/Delete Workflow - Integrations

Criteria	Conformance Level	Remarks and Explanations
		- Integration Details - Organization

3.1.2 Language of Parts (Level AA)
Also applies to:
EN 301 549 Criteria
   ● 9.3.1.2 (Web)
   ● 10.3.1.2 (Non-web document)
   ● 11.3.1.2 (Open Functionality Software) – Does not apply
   ● 11.3.1.2 (Closed Software) – Does not apply
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software)
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs)
	Web:
	Supports
		Web:
		The human language of each passage or phrase in the content can be programmatically determined. This requirement does not apply to proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. It is assumed that users will interact with this product as a single language document therefore the default human language of the page, which can be programmatically determined, satisfies this requirement.

3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
   ● 9.3.2.3 (Web)
   ● 10.3.2.3 (Non-web document) – Does not apply
   ● 11.3.2.3 (Open Functionality Software) – Does not apply
   ● 11.3.2.3 (Closed Software) – Does not apply
   ● 11.8.2 (Authoring Tool)
   ● 12.1.2 (Product Docs)
   ● 12.2.4 (Support Docs)
Revised Section 508
   ● 501 (Web)(Software) – Does not apply to non-web software
   ● 504.2 (Authoring Tool)
   ● 602.3 (Support Docs) – Does not apply to non-web docs
	Web:
	Supports
		Web:
		Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.

3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web)	**Web:** Supports	**Web:** Components that have the same functionality within a set of Web pages are identified consistently.

Criteria	Conformance Level	Remarks and Explanations
10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Web:** Supports	**Web:** When an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	**Web:** Not Applicable	**Web:** Content is not used for legal commitments or financial transactions, to modify user-controlled data in a storage system, or to submit test responses.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	**Web:** Supports	**Web:** A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Web:** Supports	**Web:** In content implemented using markup languages, status messages can be programmatically determined through role or properties so that messages can be presented by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: Table 3 has been removed. This product has not been tested for conformance to WCAG Level AAA criteria.

Revised Section 508 Report

Notes:

Chapter 3: **Functional Performance Criteria** (FPC)

Notes: Not applicable. Functional performance criteria not used to evaluate this product.

Chapter 4: Hardware

Notes: This section does not apply to this product, as there are no hardware components.

Chapter 5: Software

Notes: For 501, see WCAG 2.x section. Remaining items are not applicable because product only contains web-based software and has no authoring tool capabilities.

Chapter 6: Support Documentation and Services

Notes: This evaluation does not include any products hosted on or accessed through Atlas. Additional accessibility documents can be found here:

https://www.ptc.com/en/documents/508-accessibility

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Pages must have means to bypass repeated blocks Functions cannot be performed by keyboard alone Pages must contain a level one heading All page content must be contained by landmarks
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation		
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

EN 301 549 Report

Notes:

Clause 4: Functional Performance Statements (FPS)

Notes: Not applicable. Functional performance criteria not used to evaluate this product.

Clause 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Not Applicable	This product does not have closed functionality.
5.2 Activation of accessibility features		
5.3 Biometrics	Not Applicable	This product does not have biometrics.
5.4 Preservation of accessibility information during conversion		
5.5 Operable parts	See WCAG 2.x section	See information in WCAG 2.x section
5.6-5.9 Locking or toggle controls	See WCAG 2.x section	See information in WCAG 2.x section

Clause 6: ICT with Two-Way Voice Communication

Notes: This section does not apply to the product, as there is no two-way voice communication.

Clause 7: ICT with Video Capabilities

Notes: This section does not apply to the product, as there are no video capabilities.

Clause 8: Hardware

Notes: This section does not apply to the product, as there are no hardware components.

Clause 9: Web *(see WCAG 2.x section)*

Clause 10: Non-Web Documents

Notes: This section does not apply to the product, as there are no non-web documents.

Clause 11: Software

Notes: For 11.1 through 11.4, see WCAG 2.x section. Remaining items are not applicable because product only contains web-based software and has no authoring tool capabilities.

Clause 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Partially supports	Pages must have means to bypass repeated blocks Functions cannot be performed by keyboard alone Pages must contain level one heading All page content must be contained by landmarks
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features		

Criteria	Conformance Level	Remarks and Explanations
12.2.3 Effective communication		
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: This section does not apply to the product, as there is no relay or emergency service access.

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