Assurance Services

Seamlessly integrate PTC-insider knowledge & guidance with partner-led implementations

At PTC, we understand that digital transformation is a journey, and that successfully achieving **your business goals becomes more certain when you** are surrounded by a great team. It's with this in mind that we have developed PTC Assurance Services - offerings that pair PTC's deep technology and solution-specific knowledge as the software OEM, with our implementation partners' extensive expertise to accelerate your time to value.

With PTC Assurance Services you gain access to value-add, planning and technical advisory engagements specifically designed to complement system integrator-led implementations. These services are best suited for customers looking to include PTC in their solution deployment journey to mitigate risks and optimize value attainment.

By enhancing your solution deployment team with PTC advisors you'll gain direct access to deep product expertise, the latest best practices, and the collective knowledge built from successful deployments across PTC's full customer base. Our expert advisors, standing shoulder-to-shoulder with you and your system integrator of choice, assures the optimal outcome for your business.

Key Features:

- Access to PTC insider knowledge & expertise
- Hands-on planning and design workshop guidance
- Continuous engagement, available by project phase
- Documented advice and technical reviews
- Adoption guidance and best practices

Benefits:

- Accelerated time to value
- Optimized solution deployment decisions
- Reduced project and technical debt risks
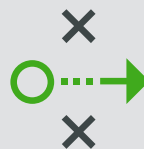- Long-term, enterprise scale success

CHOOSE PTC ASSURANCE SERVICES IF YOU'RE LOOKING FOR...

PTC SUBJECT MATTER EXPERTISE & GUIDANCE ON YOUR TEAM

AN ENTERPRISE SCALE SOLUTON BUILT ON PTC BEST PRACTICES

BUSINESS PROCESSES ALIGNED TO THE LATEST PRODUCT CAPABILITIES

ACCELERATED TIME TO VALUE

Assurance Services are packaged by project phase, providing foundational advice up front and optional add-on guidance in execution phases later on.

With this approach you can:

- Include PTC technical advisors in critical planning and design workshops
- Have PTC advisors participate in project governance as an extension of your team
- Make implementation decisions with confidence for your long term success
- Ensure key user adoption & change management activities are well understood
- Optimize the achievement of your intended business goals

How PTC Assurance Services work...

PTC Assurance Services are advisory engagements designed to fit seamlessly into systems integrator-led implementation projects by aligning our guidance and advice to your project schedule and milestones.

They utilize learned best practices that capitalize on PTC's deep product expertise and implementation experience. PTC will provide direct guidance throughout critical phases of your project, working as part of a holistic team with you and your systems integrator.

They are anchored by full time, hands-on participation throughout typical planning and design workshops and activities, providing insights and guidance that helps set you on the right track from the start.

Optional add-on modules extend the engagement throughout your solution configuration, development, validation, and deployment phases. During which, your advisors will perform progress review activities and be available for ad hoc guidance as needed, helping to ensure plans stay on track and your path to value realization is assured.

PTC Assurance Services

Hands-on expert advisory service engagements in partnership with your implementer of choice

PLANNING & PROGRAM GOVERNANCE   **EXPERT TECHNICAL ADVICE**   **CHANGE MANAGEMENT GUIDANCE**

PLAN — DESIGN — DEVELOP — DEPLOY — ADOPT

About PTC

Companies That Make Products the World Relies on, Rely on PTC.

Our purpose at PTC is to do more than just imagine a better world, it's to help create it. Our portfolio of software solutions manages data throughout a product's lifecycle – driving excellence in engineering and design, efficiency in manufacturing and supply chain, and optimization in operations and service. From planes to medical devices to wind turbines to computers, our unique portfolio of software solutions enables companies to transform how they design, make, and maintain their products.