

# Spark FX

Jumpstart Implementation and Go Live in as little as 16 weeks

ServiceMax recognizes the need for a lower-cost, lower-risk implementation pathway that additionally provides quick results with fundamental functionality. That's why we created Spark FX.

With Spark FX, you can access key functionalities that are ultimately designed to give you a fast implementation and a rapid time to value. Spark FX's functional scope is suited to companies that have outgrown manual processes and are looking to improve their service operations – accelerating their digital transformation journey.

By providing you with guardrails of prescribed processes, Spark FX helps you implement ServiceMax FieldFX efficiently. As your service organization matures, you'll be able to smoothly implement additional functionalities as you see fit.

## Key Features

- Preconfigured workflows that can be adapted to drive specific business requirements
- Accelerator package with defined scope, user stories, and scenarios
- Implementation methodology purpose-built for field service

## Benefits:

- Fast time to value
- Standardized processes across your organization
- Adoption of industry best practices that are based on ServiceMax's unmatched domain expertise
- Implementation is as fast as 16 weeks

## WHAT PROBLEMS ARE WE SOLVING?



DECREASE REVENUE LEAKAGE



STANDARDIZE BUSINESS PROCESSES



STRONG CUSTOMER FOUNDATION



ACCELERATED TIME TO VALUE



PRESCRIPTIVE CUSTOMER JOURNEY

**Spark's fixed scope includes best practices and core business functions of FieldFX.**

**With this functionality you can:**

- View/manage master data such as Customers, Employees, and Price Books
- Manage Quoting processes. Including standardized workflow and output document
- Plan Job details and add employee and equipment resources assignments
- Leverage FX-specific SFDC Reports and Dashboards, and tailor them to suit your business needs
- Provide users with specific permissions and access based on functional role

**What you get with ServiceMax Spark FX**

ServiceMax Spark FX provides you with what you need to quickly transform your field service operations and reap the benefits of increased service profitability, asset visibility, and agility. With Spark FX, you gain project leadership, expertise, and services you need to successfully go live with ServiceMax FieldFX – rapidly, cost effectively, and risk free.

Utilizing the MaxApproach methodology, you'll partner with a team of accredited field service and ServiceMax experts in order to assess and standardize your business processes and align them with ServiceMax functionality. Your team of experts will then use an extensive toolset that includes defined process flows, and a preconfigured setup that can be tailored to match your unique business requirements to bring your organization online with FieldFX.

With ServiceMax Spark FX, you also gain access to ServiceMax Support resources, our user community, and web-based training for your service professionals.

**About ServiceMax**

ServiceMax's mission is to help customers keep the world running with asset-centric field service management software. As the recognized leader in this space, ServiceMax's mobile apps and cloud-based software provides a complete view of assets to field service teams. By optimizing field service operations, industries with high value, complex, mission-critical equipment can support faster growth and run more profitable, outcome-centric businesses.

For more information, visit [www.servicemax.com](http://www.servicemax.com).