

CERTIFICATE OF REGISTRATION

Information Security Management System - ISO/IEC 27001:2022

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2022

PTC Inc.

for the following scope of registration

The scope of the ISO/IEC 27001:2022 certification is limited to the information security management system (ISMS) supporting the ServiceMax platform solution, related infrastructure, and technology operations. The scope includes the definition, design, development, production, and maintenance of the FSA Apps, SFDC Apps (Billing, Customer Management, Scheduling and Routing, Work Order Management, Project Management, Resource Management, Administration), ServiceMax Go, Sync Gateway, Service Board, OptiMax, Zinc, Asset 360, FieldFX, DataGuide, and Go Console (GCON) applications produced at the Pleasanton, California, USA, and Bengaluru, India locations, and in accordance with the statement of applicability, version 1.9, dated December 20, 2024.

which includes the following in-scope location(s) on page 2 of 2

Certificate Number: **1684939-8**

Authorized by:



Danny Manimbo
Principal, Schellman Compliance, LLC
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Tampa, Florida 33607, United States
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Issue Date	Original Registration Date	Original Expiration Date	Recertification Audit Completed	New Expiration Date	Certificate Version
April 17, 2025	December 12, 2019	December 11, 2022	January 24, 2023	December 10, 2025	Version 8

Page 1 of 2

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2022 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27001:2022 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC

In-Scope Location(s)

Location	Function / Role
4450 Rosewood Drive Suite 400 Pleasanton, California 94588 United States	Main Location of the ISMS: IT, People, Program Management, TechOps, Tech Publications, Legal, Security and Compliance, Customer Support, Corporate Communication, Facilities, Cybersecurity
1st and 2nd Floor RMZ Millenia Tower A 1 and 2 Murphy Road Ulsoor, Bangalore 560008 India	Supporting Location of the ISMS: Data and Engineering, Product Management, Release Operations, and Facilities

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4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC